



Your opinion is important to us  
 The resort is certified "Famille Plus".  
 We do our utmost to ensure  
 your family holiday is a success.  
 Therefore your opinion is important to us



**Do you know the « label Famille Plus »?**

Have you heard about the label « Famille Plus »?  YES  NO

If yes, how did you hear about it?

- Online  Word of mouth  In the resort where I am currently staying  
 During a previous stay in a labelled resort  
 Other : \_\_\_\_\_

Does the label « Famille Plus » affect your choice of destination?  YES  NO

**What is your best memory of your family holiday?**

**What is your least pleasant memory of your family stay?**

**What is the composition of your family?**

Number of children on holiday with you : \_\_\_\_\_

Number of children by age range: 0/2 years: \_\_ 3/6 years: \_\_ 7/12 years: \_\_ 13/18 years: \_\_ 18+ years : \_\_

What is the composition of your family on holiday?

- Traditional - Father, mother and children  Widened - Family with presence of cousins, friends...  
 Single-parent - 1 adult and 1 or more children  Intergenerational - Family with children, parents, grandparents  
 Blended - Adults and children of several families  Other : \_\_\_\_\_

**What is your level of satisfaction with welcoming families and children ?**

Have you visited or stayed in at least one establishment or service featuring the label "Famille Plus" during your stay ?

- Yes .....  No.....  Don't know

If yes	Not at all satisfied	Not very satisfied	Satisfied	Very satisfied	Completely satisfied
Accommodation	☆	☆	☆	☆	☆
Restaurants	☆	☆	☆	☆	☆
Sport shop	☆	☆	☆	☆	☆
Family/children's entertainment (Shows, torchlight, day or evening events...)	☆	☆	☆	☆	☆

### Family/children's activities

(Winter : snowshoeing, dog sledding...  
Summer : farm visit, local museum,  
VTT..)



Thank you for your comments and suggestions

### What is your level of satisfaction concerning the care available for children in the resort?

	Not at all satisfied	Not very satisfied	Satisfied	Very satisfied	Completely satisfied
Day nursery for under 6 years	☆	☆	☆	☆	☆
Children's club 6/12 years	☆	☆	☆	☆	☆

Thank you for your comments and suggestions

### If summer, date of stay?

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> 4 - 11 july (28)  | <input type="checkbox"/> 25 - 1 august (31) | <input type="checkbox"/> 15 - 22 august (34) |
| <input type="checkbox"/> 11 - 18 july (29) | <input type="checkbox"/> 1 - 8 august (32)  | <input type="checkbox"/> 22 - 29 august (35) |
| <input type="checkbox"/> 18 - 25 july (30) | <input type="checkbox"/> 8 - 15 august (33) |  |

### What is your level of satisfaction regarding the activities proposed to discover the mountain with your family ?

	Not at all satisfied	Not very satisfied	Satisfied	Very satisfied	Completely satisfied
<b>Thematic and playful trails</b> (interest, runway, maintenance, stroller accessibility...)	☆	☆	☆	☆	☆
<b>Guides hikes</b> (on foot, bicycle, rides, cani-rando...)	☆	☆	☆	☆	☆
<b>Playful area in the mountain resort</b> (playground...)	☆	☆	☆	☆	☆

Thank you for your comments and suggestions

### General opinion on the welcome of families/children: transport, welcome, security, amenities, services... ?

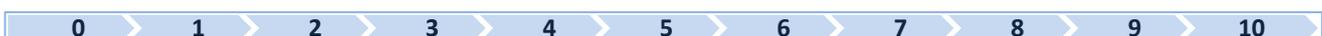
	Not at all satisfied	Not very satisfied	Satisfied	Very satisfied	Completely satisfied
General reception of families	☆	☆	☆	☆	☆

Thank you for your comments and suggestions

### What is the probability that you would recommend the ski resort to a family member or friend?

Extremely low probability

Extremely high probability



Thank you for answering this satisfaction questionnaire